

1 **Clinical Practice Guideline:** **Exercise Therapy for Treatment of Neck Pain**

2
3 **Date of Implementation:** **September 18, 2008**

4
5 **Product:** **Specialty**

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8 **POLICY**

9 American Specialty Health – Specialty (ASH) clinical committees have determined that
10 exercise therapy is medically necessary for treatment of neck pain.

11
12 **DESCRIPTION/BACKGROUND**

13 Exercise therapy represents a very diverse group of treatment approaches, which makes
14 summaries of “exercise therapy” as a whole difficult (Hayden et al., 2005). To date, the
15 most recent systematic reviews of exercise therapy for neck pain have not addressed the
16 role of specific exercise characteristics, and thus provide a very broad overview of exercise
17 therapy. It is possible, that similar to the low back pain literature, the current and more
18 traditional systematic reviews may underestimate the effects of specific types of exercise
19 therapy for neck pain disorders.

20
21 Hayden et al. (2005) proposed the following specific characteristics of exercise: type,
22 design, delivery, dose, and additional interventions.

23
24 Types of exercise therapy include muscle strengthening/stabilization/motor control
25 exercises, stretching/flexibility, coordination/balance/proprioceptive exercises, and
26 general fitness. Muscle strengthening typically involves repetitions of muscle contraction
27 of specific muscle groups aimed to increase muscle strength and/or endurance (Abenheim
28 et al., 2000). Stretching/flexibility entail movements of one or more joints, intended to
29 lengthen shortened muscles that can be static or dynamic in nature. Coordination and
30 balance exercises involve training in specific movements aimed at improving
31 proprioception and coordination of appropriate muscle groups (Johannsen et al., 1995;
32 Kuukkanen & Malkia, 2000). Finally, general physical fitness routines typically include
33 approaches involving the whole body (e.g., aerobic exercises) (Hayden et al., 2005).

34
35 Exercise therapy can also be categorized in terms of program design. Individualized
36 programs are those tailored to the individual based on the history and physical examination.
37 Partially individualized programs involve standard types of exercises, but at varied
38 intensity and/or duration. Finally, standard exercise programs are ones in which all
39 participants receive the same exercise program (Hayden et al., 2005).

40
41 Exercise programs can also be delivered in several ways: home, supervised home with
42 follow up, group supervision and individual supervision. Home exercise entails

1 participants meeting initially with a therapist who provides them an exercise program to
 2 do at home, with no supervision or follow up. Home exercise with follow up involves the
 3 participants meeting initially with a therapist, doing the exercise program at home, and then
 4 having a follow up visit with the therapist at least every six (6) weeks. In group supervised
 5 exercise, participants attend exercise sessions with two (2) or more other individuals, under
 6 the guidance of a therapist. Finally, individually supervised exercise sessions entail
 7 individuals receiving one-on-one supervision (Hayden et al., 2005).

8
 9 Dose or intensity of (measured by the duration and number of treatment sessions) is also
 10 an important characteristic of exercise therapy (Hayden et al., 2005). Programs involving
 11 20 or more hours of exercise are defined as high dose, and those that involve less than 20
 12 hours of intervention time are low dose. Factors such as load, resistance, and frequency of
 13 repetitions (which can more finely differentiate strengthening exercise into strengthening
 14 vs. endurance) may also be important when addressing exercise dose (Manniche & Jordan,
 15 1995; Jordan et al., 1998).

16
 17 There are several terms used to describe neck pain, including nonspecific neck pain, neck
 18 pain of unknown origin, and mechanical neck pain. Other descriptors are linked to
 19 precipitating factors such as whiplash associated disorders, occupational neck pain, and
 20 sports-related neck pain (Guzman et al., 2008b). Neck pain and disability appears to be
 21 attributable to several factors (Cote et al., 2008b; Hogg-Johnson, et al., 2008; Holm et al.,
 22 2008) and is unlikely to be related to a specific tissue pathology (Nordin et al., 2008).

23
 24 The Neck Pain Task Force has proposed an expansion of the widely used Quebec Task
 25 Force on Whiplash Associated Disorders (Spitzer & Quebec Task Force, 1995), by
 26 integrating it with a pain classification system proposed by Von Korff et al. (1992). The
 27 new classification system includes all neck pain syndromes, irrespective of the professional
 28 background of the health care provider and the onset of pain (e.g., traffic collisions, sports,
 29 non-trauma). The Task Force recommends that assessment should lead to four distinct
 30 grades, which are summarized in Table 1.

31
 32 The vast majority of existing literature on neck pain addresses Grades I and II neck pain.
 33 Neck pain is classified into two (2) categories, nonspecific neck pain and whiplash
 34 associated disorders, with the appropriate grade when possible.

35
 36 **TABLE 1**

Grade	Definition
Grade I	Neck pain and associated disorders with no signs or symptoms suggestive of major structural pathology and no or minor interference with activities of daily living. Major structural pathologies include (but are not limited to) fracture, vertebral dislocation, injury to the spinal cord, infection, neoplasm, or systemic disease including the inflammatory arthropathies.

Grade	Definition
Grade II	No signs or symptoms of major structural pathology, but major interference with activities of daily living.
Grade III	No signs or symptoms of major structural pathology, but presence of significant neurologic signs such as decreased deep tendon reflexes, weakness, or sensory deficits. NOTE: The presence of pain or numbness in the upper limb in the absence of definitive neurologic findings and confirmatory imaging studies does NOT warrant Grade III.
Grade IV	Signs or symptoms of major structural pathology.

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EVIDENCE REVIEW

3

The literature addressing non-invasive therapies for neck pain has expanded greatly in recent years to include numerous primary studies and systematic reviews.

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The work by Hurwitz et al. (2008) systematically identified relevant literature published from 1980 to early 2007, including 80 primary studies and 30 systematic reviews for non-invasive therapies for neck pain. Methodological quality of primary studies was evaluated. Those judged to have adequate internal validity were included in the best evidence synthesis. To be included, primary studies had to have at least 20 persons with neck pain resulting from whiplash associated disorders (WAD), work-related injuries and strains, or of unknown origin. Primary studies were NOT limited to randomized clinical trials (RCT) if they were judged to be of special relevance. Differences between groups in pain and disability were evaluated for clinical importance for each study, and summarized as =, + or -. Results were then synthesized qualitatively using informed scientific and clinical judgment, with greater weight given to the RCTs and large well-designed population-based cohort studies. Teasell et al. (2010) conducted a systematic review to evaluate the strength of evidence for various WAD noninvasive therapies. Identified studies were published from January 1980 through March 2009 that evaluated the effectiveness of any clearly defined treatment for acute (less than two weeks), subacute (two to 12 weeks) or chronic (longer than 12 weeks) WAD. Twenty-two studies that met the inclusion criteria were identified, 12 of which were randomized controlled trials with 'good' overall methodological quality. For the treatment of chronic WAD, they found evidence to suggest that exercise programs are effective in relieving whiplash-related pain, at least over the short term. While the majority of a subset of nine studies supported the effectiveness of interdisciplinary interventions, the two randomized controlled trials provided conflicting results. They concluded that based on the available research, exercise programs were the most effective noninvasive treatment for patients with chronic WAD, although many questions remain regarding the relative effectiveness of various exercise regimens.

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1 An additional systematic review by Gross et al. (2007), on behalf of the Cervical Overview
2 Group) represents an update of several Cochrane reviews of conservative treatments for
3 neck disorders. While it was published after the cut-off point to be included in the Hurwitz
4 et al. (2008) review, it includes literature through September 2004 making its primary
5 sources less recent. To be included, primary studies had to be published or unpublished
6 RCTs. Gross et al. (2007) also employed different approaches than Hurwitz et al. (2008)
7 including utilization of an alternative neck pain classification system; calculation of
8 standard mean differences, treatment advantage and NNTs (number needed to treat);
9 categorization of findings by pre-defined levels of evidence; methodological quality
10 assessment of primary studies with cutoff values of 50% on the van Tulder criteria list; and
11 sensitivity analysis for methodological quality.

12
13 Hurwitz et al. (2008) based on consistent evidence from three (3) RCTs, concluded that
14 neck exercises alone, or in combination with SMT resulted in decreased pain and disability
15 for sub-acute, chronic or recurrent neck pain when compared to SMT alone, TENS or
16 general practitioner care in the short term. Based on two (2) RCTs, they also found no
17 differences between strengthening and endurance exercises in the short and long term.
18 Based on one (1) RCT they found that adding manual therapy or shortwave diathermy to
19 exercise and advice did not improve short term disability and improvement. These findings
20 lead the Task Force on Neck Pain to conclude that for non-specific neck pain (Grades I and
21 II), exercise training would likely prove helpful for short term pain relief (Guzman et al.,
22 2008a).

23
24 The review by Gross et al. (2007) came to slightly different conclusions. Based on four (4)
25 studies these authors determined there was strong evidence for both short and long-term
26 effects of exercise (stretching and strengthening) in combination with
27 mobilization/manipulation in terms of pain, function and global perceived effect for
28 chronic mechanical neck pain and neck disorders with headache. This translated into a 28-
29 70% treatment advantage over controls. They also found a long-term absolute benefit for
30 strengthening/stretching exercise in pain reduction from baseline of 23-25mm (0-100) for
31 one (1) in 2-5 patients.

32
33 Gross et al. (2007) also found moderate evidence for long term benefit for improved
34 disability favoring neck strengthening and stretching exercises based on three (3) trials.
35 The treatment advantage for exercise over controls ranged from 3-32% and the long-term
36 absolute benefit for pain reduction was 11-28 mm for one (1) in 2-15 patients. Two (2)
37 additional studies also provided moderate evidence for cervical proprioceptive training and
38 eye fixation exercises for short term pain reduction and short and long term global
39 perceived effect for chronic mechanical neck pain. The advantage of the treatment over
40 controls was 32-34% and the benefit for pain reduction was 22-27mm for one (1) in 4-5
41 patients (Gross et al., 2007). The Cochrane review by Kay et al. (2005) had similar results,
42 concluding that the evidence indicates that there is a role for exercise in the treatment of

1 acute and chronic mechanical neck disorder and neck disorder plus headache. Exercise for
2 neck disorders with radicular findings was not assessed in this review. An updated
3 Cochrane review in 2015 by Gross et al. identified relevant literature to May 2014. They
4 included randomized controlled trials (RCTs) comparing single therapeutic exercise with
5 a control for adults suffering from neck pain with or without cervicogenic headache or
6 radiculopathy. They concluded that no high-quality evidence was found, indicating that
7 there is still uncertainty about the effectiveness of exercise for neck pain. Using specific
8 strengthening exercises as a part of routine practice for chronic neck pain, cervicogenic
9 headache and radiculopathy may be beneficial. Research showed the use of strengthening
10 and endurance exercises for the cervico-scapulothoracic region and shoulder may be
11 beneficial in reducing pain and improving function. However, when only stretching
12 exercises were used no beneficial effects may be expected. Future research should explore
13 optimal dosage.

14
15 Côté et al. (2016) authored a clinical practice guideline on the management of neck pain
16 and associated disorders: Their goal was to develop an evidence-based guideline for the
17 management of grades I-III neck pain and associated disorders (NAD). This guideline was
18 based on systematic reviews of high-quality studies. A multidisciplinary expert panel
19 considered the evidence of effectiveness, safety, cost-effectiveness, societal and ethical
20 values, and patient experiences (obtained from qualitative research) when formulating their
21 recommendations. Authors recommended the following: 1: Clinicians should rule out
22 major structural or other pathologies as the cause of NAD. Once major pathology has been
23 ruled out, clinicians should classify NAD as grade I, II, or III; 2: Clinicians should assess
24 prognostic factors for delayed recovery from NAD; 3: Clinicians should educate and
25 reassure patients about the benign and self-limited nature of the typical course of NAD
26 grades I-III and the importance of maintaining activity and movement. Patients with
27 worsening symptoms and those who develop new physical or psychological symptoms
28 should be referred to a physician for further evaluation at any time during their care; 4: For
29 NAD grades I-II ≤ 3 months duration, clinicians may consider structured patient education
30 in combination with range of motion exercise, multimodal care (range of motion exercise
31 with manipulation or mobilization), or muscle relaxants. In view of evidence of no
32 effectiveness, clinicians should not offer structured patient education alone, strain-
33 counterstrain therapy, relaxation massage, cervical collar, electroacupuncture,
34 electrotherapy, or clinic-based heat; 5: For NAD grades I-II > 3 months duration, clinicians
35 may consider structured patient education in combination with: range of motion and
36 strengthening exercises, qigong, yoga, multimodal care (exercise with manipulation or
37 mobilization), clinical massage, low-level laser therapy, or non-steroidal anti-
38 inflammatory drugs. In view of evidence of no effectiveness, clinicians should not offer
39 strengthening exercises alone, strain-counterstrain therapy, relaxation massage, relaxation
40 therapy for pain or disability, electrotherapy, shortwave diathermy, clinic-based heat,
41 electroacupuncture, or botulinum toxin injections; 6: For NAD grade III ≤ 3 months
42 duration, clinicians may consider supervised strengthening exercises in addition to

1 structured patient education. In view of evidence of no effectiveness, clinicians should not
2 offer structured patient education alone, cervical collar, low-level laser therapy, or traction;
3 7: For NAD grade III >3 months duration, clinicians should not offer a cervical collar.
4 Patients who continue to experience neurological signs and disability more than 3 months
5 after injury should be referred to a physician for investigation and management; and 8:
6 Clinicians should reassess the patient at every visit to determine if additional care is
7 necessary, the condition is worsening, or the patient has recovered. Patients reporting
8 significant recovery should be discharged.

9
10 Since 2006, additional randomized clinical trials have been identified investigating
11 different types of exercise for nonspecific neck pain. Using a factorial design, Helewa et
12 al. (2007) found a 6 week program of active exercise (to be done at home, with follow up)
13 combined with a neck support pillow and heat/cold (control group), to be most
14 advantageous in terms of pain at 12 weeks; neither exercise or pillow alone were more
15 effective than heat/cold. Ylinen et al. (2007) found stretching exercises to be inferior to
16 manual therapy in terms of disability after four (4) weeks; no differences were noted
17 between groups in terms of pain at the same time point or at 12 weeks. As this was a cross-
18 over design study, in which the study treatments were switched at four (4) weeks without
19 a washout period, it is possible that the results are due to carry over effects of the original
20 treatments. Tunwattanapong et al. (2016) determined the effectiveness of neck and
21 shoulder stretching exercises for relief neck pain among office workers. A total of 96
22 subjects with moderate-to-severe neck pain (visual analogue score $\geq 5/10$) for ≥ 3 months.
23 All participants received an informative brochure indicating the proper position and
24 ergonomics to be applied during daily work. The treatment group received the additional
25 instruction to perform neck and shoulder stretching exercises two times/day, five
26 days/week for four weeks. All outcomes were improved significantly from baseline. When
27 compared between groups, the magnitude of improvement was significantly greater in the
28 treatment group than in the control group for visual analogue scale; for Northwick Park
29 Neck Pain Questionnaire; and for physical dimension of the Short Form-36. Compared
30 with the patients who performed exercises <3 times/week, those who exercised ≥ 3
31 times/week yielded significantly greater improvement in neck function and physical
32 dimension of quality-of-life scores. Authors concluded that a regular stretching exercise
33 program performed for four weeks can decrease neck and shoulder pain and improve neck
34 function and quality of life for office workers who have chronic moderate-to-severe neck
35 or shoulder pain. The updated Cochrane review by Gross et al. (2015) came to the same
36 conclusion. Gross et al. (2016) did an update of the Cochrane review in 2016 as well. Their
37 goal was to assess the effectiveness of exercise on pain, disability, function, patient
38 satisfaction, quality of life (QoL) and global perceived effect (GPE) in adults with NP.
39 Authors concluded that specific strengthening exercises of the neck, scapulothoracic region
40 and shoulder for chronic NP and chronic cervicogenic headache (CGH) are beneficial and
41 future research should explore optimal dosage.

1 In the study by Lansinger et al. (2007), three (3) months of supervised Qigong exercise was
2 compared to three (3) months of exercise therapy (consisting of exercises intended to
3 increase strength, endurance and circulation). The authors found no difference between
4 groups in the proportion of patients improved in pain and disability; however, they did not
5 define what constituted “improved” and a difference in VAS of 21 mm (median) at 12
6 weeks in favor of the exercise therapy group draws into question whether or not a different,
7 and potentially more rigorous approach to the statistical analyses would have yielded
8 different conclusions. In a small study by Andersen et al. (2008), specific neck training was
9 compared to general fitness training and health counseling for “Trapezius Myalgia” (which
10 can be considered a subset of nonspecific neck pain). The authors found the specific neck
11 training group experienced greater pain reduction than the other two groups at 10 and 20
12 weeks; however, it is unclear whether the statistical analyses addressed group differences
13 (verses within group differences).

14
15 Rolving et al. (2014) compared the effect of two different exercise programs on pain,
16 strength and fear-avoidance belief. Participants were randomized to either general physical
17 activity (GPA group) or GPA and additional strength training of the neck and shoulder
18 (SST group). The primary outcome was pain intensity. Secondary outcomes were muscle
19 strength of the neck and shoulder and fear-avoidance belief. Authors conclude that this
20 study indicates that in rehabilitation of subjects severely disabled by non-specific neck
21 pain, there is no additional improvement on pain or muscle strength when neck exercises
22 are given as a home-based program with a minimum of supervision. However, strength
23 training of the painful muscles seems to be effective in decreasing fear-avoidance beliefs.
24 O’Riordan et al. (2014) sought to identify the most effective components in an active
25 exercise physiotherapy treatment intervention for chronic neck pain based on the
26 frequency, intensity, time, and type (FITT) exercise method of tailoring physical activity
27 recommendations to the individual needs and goals of patients. Authors concluded that
28 physiotherapy interventions using a multimodal approach appear to produce more
29 beneficial outcomes in terms of increased strength, improved function, and health-related
30 quality of life and reduced pain scores. Active strengthening exercises appear to be
31 beneficial for all of these outcomes; the inclusion of additional stretching and aerobic
32 exercise components appear to enhance the benefits of an exercise intervention.

33
34 Celenay et al. (2016) compared the effects of stabilization exercises plus manual therapy
35 to those of stabilization exercises alone on disability, pain, range of motion (ROM), and
36 quality of life in patients with mechanical neck pain (MNP). One hundred two patients with
37 MNP (18-65 years of age) were recruited and randomly allocated into 2 groups:
38 stabilization exercise without ($n = 51$) and with ($n = 51$) manual therapy. The program was
39 carried out 3 days per week for 4 weeks. The Neck Disability Index, visual analog pain
40 scale, digital algometry of pressure pain threshold, goniometric measurements, and
41 Medical Outcomes Study 36-Item Short-Form Health Survey were used to assess
42 participants at baseline and after 4 weeks. The results of this study suggest that stabilization

1 exercises with manual therapy may be superior to stabilization exercises alone for
2 improving disability, pain intensity at night, cervical rotation motion, and quality of life in
3 patients with MNP.

4
5 Dunleavy et al. (2016) sought to determine the effectiveness of Pilates and yoga group
6 exercise interventions for individuals with chronic neck pain (CNP). Fifty-six individuals
7 with CNP scoring $\geq 3/10$ on the numeric pain rating scale for >3 months (controls $n=17$,
8 Pilates $n=20$, yoga $n=19$). Exercise participants completed 12 small-group sessions with
9 modifications and progressions supervised by a physiotherapist. The primary outcome
10 measure was the Neck Disability Index (NDI). Secondary outcomes were pain ratings,
11 range of movement and postural measurements collected at baseline, 6 weeks and 12
12 weeks. Follow-up was performed 6 weeks after completion of the exercise classes (Week
13 18). NDI decreased significantly in the Pilates and yoga groups with no change in the
14 control group. Pain ratings also improved significantly. Moderate-to-large effect sizes (0.7
15 to 1.8) and low numbers needed to treat were found. There were no differences in outcomes
16 between the exercise groups or associated adverse effects. No improvements in range of
17 movement or posture were found. Authors concluded that Pilates and yoga group exercise
18 interventions with appropriate modifications and supervision were safe and equally
19 effective for decreasing disability and pain compared with the control group for individuals
20 with mild-to-moderate CNP.

21
22 Southerst et al. (2016) sought to update the findings of the findings of the Neck Pain Task
23 Force (NPTF) on the effectiveness of exercise for the management of neck pain and WAD
24 grades I to III. For the management of recent neck pain Grade I/II, unsupervised range-of-
25 motion exercises, nonsteroidal anti-inflammatory drugs and acetaminophen, or manual
26 therapy lead to similar outcomes. For recent neck pain Grade III, supervised graded
27 strengthening is more effective than advice but leads to similar short-term outcomes as a
28 cervical collar. For persistent neck pain and WAD Grade I/II, supervised qigong and
29 combined strengthening, range-of-motion, and flexibility exercises are more effective than
30 wait list. Additionally, supervised Iyengar yoga is more effective than home exercise.
31 Finally, supervised high-dose strengthening is not superior to home exercises or advice.
32 We found evidence that supervised qigong, Iyengar yoga, and combined programs
33 including strengthening, range of motion, and flexibility are effective for the management
34 of persistent neck pain. Authors did not find evidence that one supervised exercise program
35 is superior to another. Overall, most studies reported small effect sizes suggesting that a
36 small clinical effect can be expected with the use of exercise alone.

37
38 Ris et al. (2016) investigated the effect of combining pain education, specific exercises and
39 graded physical activity training (exercise) compared with pain education alone (control)
40 on physical health-related quality of life (HR-QoL) in chronic neck pain patients. This
41 study was a multicentre randomised controlled trial of 200 neck pain patients receiving
42 pain education. The exercise group received additional exercises for neck/shoulder,

1 balance and oculomotor function, plus graded physical activity training. Patient-reported
2 outcome measures and clinical tests were recorded at baseline and after 4 months. The
3 exercise group showed statistically significant improvement in physical HR-QoL, mental
4 HR-QoL, depression, cervical pressure pain threshold, cervical extension movement,
5 muscle function, and oculomotion. Per protocol analyses confirmed these results with
6 additional significant improvements in the exercise group compared with controls.
7 Bussièrès et al. (2016) developed a clinical practice guideline on the management of neck
8 pain-associated disorders (NADs) and whiplash-associated disorders (WADs). This
9 guideline replaced 2 prior chiropractic guidelines on NADs and WADs. Authors suggest
10 that for recent-onset (0-3 months) neck pain, multimodal care; manipulation or
11 mobilization; range-of-motion home exercise, or multimodal manual therapy (for grades I-
12 II NAD); supervised graded strengthening exercise (grade III NAD); and multimodal care
13 (grade III WAD) should be offered. For persistent (>3 months) neck pain, they suggest
14 offering multimodal care or stress self-management; manipulation with soft tissue therapy;
15 high-dose massage; supervised group exercise; supervised yoga; supervised strengthening
16 exercises or home exercises (grades I-II NAD); multimodal care or practitioner's advice
17 (grades I-III NAD); and supervised exercise with advice or advice alone (grades I-II
18 WAD). For workers with persistent neck and shoulder pain, evidence supported mixed
19 supervised and unsupervised high-intensity strength training or advice alone (grades I-III
20 NAD). Authors concluded that a multimodal approach including manual therapy, self-
21 management advice, and exercise is an effective treatment strategy for both recent-onset
22 and persistent neck pain.

23
24 The Ontario Guidelines state that for the management of persistent neck pain grades I–II,
25 clinicians may consider structured patient education in combination with range of motion
26 and strengthening exercises, qigong, yoga, multimodal care (exercise with manipulation or
27 mobilization), clinical massage, low-level laser therapy, or non-steroidal anti-
28 inflammatory drugs (Cote et al., 2016). In the 2017 revision of the JOSPT guidelines for
29 neck pain, for patients with acute neck pain with mobility deficits, clinicians should provide
30 thoracic manipulation, a program of neck ROM exercises, and scapulothoracic and upper
31 extremity strengthening to enhance program adherence (Blanpied et al., 2017). For patients
32 with chronic neck pain with mobility deficits, clinicians should provide a multimodal
33 approach of the following: 1) thoracic manipulation and cervical manipulation or
34 mobilization; 2) mixed exercise for cervical/scapulothoracic regions: neuromuscular
35 exercise (e.g., coordination, proprioception, and postural training), stretching,
36 strengthening, endurance training, aerobic conditioning, and cognitive affective elements;
37 dry needling, laser, or intermittent mechanical/manual traction (Blanpied et al., 2017). In
38 another guideline, Bier et al. (2018) states that in case of a normal recovery, management
39 of cervical pain should be hands-off, and patients should receive advice from the physical
40 therapist and possibly some simple exercises to supplement "acting as usual." In case of a
41 delayed/deviant recovery, the physical therapist is advised to use, in addition to advice,
42 forms of mobilization and/or manipulation in combination with exercise therapy (Bier et

1 al., 2018). In an AHRQ publication on non-invasive treatments for chronic pain by Skelly
 2 et al. (2018), for patients with chronic neck pain, at short and intermediate terms,
 3 acupuncture and Alexander Technique were associated with slightly improved function
 4 compared with usual care (both interventions), sham acupuncture, or sham laser, but no
 5 improvement in pain was seen at any time. Combination exercise (any 3 of the following:
 6 muscle performance, mobility, muscle re-education, aerobic) demonstrated a slight
 7 improvement in pain and function short and long term (Skelly et al., 2018).

8
 9 Li et al. (2019) aimed to quantitatively summarize the efficacy of yoga for treating chronic
 10 non-specific neck pain (CNNP). Authors included only randomized controlled trials
 11 (RCTs) and q-RCTs evaluating the effects of yoga on patients with CNNP. The primary
 12 outcomes for this review were pain and disability, and the secondary outcomes were
 13 cervical range of motion (CROM), quality of life (QoL), and mood. Trials that examined
 14 the clinical outcomes of yoga intervention in adults with CNNP compared with those of
 15 other therapies except yoga (e.g., exercise, Pilates, usual care, et al) were included. A total
 16 of 10 trials (n = 686) comparing yoga and interventions other than yoga were included in
 17 the meta-analysis. The results show that yoga had a positive effect on neck pain intensity,
 18 neck pain-related functional disability, CROM, QoL, and mood. Authors concluded that it
 19 was difficult to make a comprehensive summary of all the evidence due to the different
 20 session and duration of the yoga interventions, and the different outcome measurement
 21 tools in the study. Given this, authors draw a very cautious conclusion that yoga can relieve
 22 neck pain intensity, improve pain-related function disability, increase CROM, improve
 23 QoL, and boost mood.

24
 25 de Zoete et al. (2020) compared the effectiveness of different physical exercise
 26 interventions for chronic non-specific neck pain in a systematic review and meta-analysis.
 27 Randomised controlled trials (RCTs) describing the effects of any physical exercise
 28 intervention in adults with chronic non-specific neck pain were eligible for inclusion. Their
 29 search returned 6549 records and 40 studies were included. Compared with no treatment,
 30 three exercise interventions were found to be effective for pain and disability: motor
 31 control, yoga/Pilates/Tai Chi/Qigong, and strengthening. Other interventions, including
 32 range of motion, balance and multimodal (three or more exercise types combined)
 33 exercises showed uncertain or negligible effects. The quality of evidence was very low
 34 according to the GRADE (Grading of Recommendations Assessment, Development and
 35 Evaluation) criteria. Authors concluded that there is not one superior type of physical
 36 exercise for people with chronic non-specific neck pain. Rather, there is very low-quality
 37 evidence that motor control, yoga/Pilates/Tai Chi/Qigong and strengthening exercises are
 38 equally effective. Daher et al. (2020) examined the effect of adding aerobic exercise (AE)
 39 to neck-specific exercise treatment for patients with neck pain (NP) to reduce pain and
 40 disability. Patients with NP were randomly assigned to six weeks of neck-specific exercise
 41 with and without the addition of AE. Patients were classified as having a successful or non-
 42 successful outcome according to the Global Rating of Change (GROC). Outcome measures

1 included Visual Analogue Scale (VAS), Neck Disability Index (NDI), Fear Avoidance
 2 Beliefs Questionnaire (FABQ) and cervicogenic headache. Assessments were performed
 3 at six-week, and three- and six-month follow-ups. A total of 139 participants (mean age:
 4 54.6 ± 10.5 years) were recruited ($n = 69$ AE, $n = 70$ control). According to GROC, 77.4%
 5 of the AE group reported a successful outcome at six months vs. 40% in the control group
 6 ($P < 0.001$). There was a significant reduction in VAS from baseline to six months in the
 7 AE vs. control group, respectively ($P < 0.001$). Significant improvements were also
 8 obtained for NDI and FABQ from baseline to six weeks in the AE group. The AE group
 9 also demonstrated significant reduction in cervicogenic headache from baseline to six
 10 months ($P = 0.003$). Authors concluded that adding AE to long-term neck-specific
 11 exercises is an effective treatment for reducing NP and headache in patients with NP.

12
 13 Price et al. (2020) synthesized evidence on the effectiveness of different ET programs to
 14 reduce chronic non-specific neck pain (CNSNP) and associated disability, and whether
 15 dosage affects outcomes. Twenty-six trials from 3990 citations ($n = 2288$ participants)
 16 investigated fifteen ET programs. Findings demonstrate that a range of ET programs reduce
 17 pain/disability in the short term (low to moderate evidence). Pillar exercises reduce
 18 pain/disability in the intermediate term (low level evidence). Moderate to very large pain
 19 reduction is found with ET packages that include motor control + segmental exercises (low
 20 to moderate evidence). No high-quality trials investigated long term outcomes. Increased
 21 frequency of motor control exercises and progressively increased load of pillar exercise
 22 may improve effectiveness. Authors concluded that motor control + segmental exercises
 23 are the most effective ET to reduce short term pain/disability, but long-term outcomes have
 24 not been investigated. Optimal motor control + segmental exercise variables and dosage is
 25 unknown and requires clarification. Wilhelm et al. (2020) evaluated whether exercise
 26 therapy is effective for managing neck pain and investigated the relationship between
 27 exercise therapy dosage and treatment effect in an intervention systematic review with
 28 meta-analysis and meta-regression. Fourteen trials were included in the review. Results
 29 indicated that exercise therapy was superior to control for reducing pain (visual analog
 30 scale mean difference, -15.32 mm) and improving disability (Neck Disability Index mean
 31 difference, -3.64 points). Exercise dosage parameters did not predict pain or disability
 32 outcomes. Authors concluded that exercise was beneficial for reducing pain and disability,
 33 regardless of exercise therapy dosage. Therefore, optimal exercise dosage
 34 recommendations remain unknown. They encourage clinicians to use exercise when
 35 managing mechanical neck pain.

36
 37 Skelly et al. (2020) updated the evidence from their 2018 report assessing persistent
 38 improvement in outcomes following completion of therapy for noninvasive
 39 nonpharmacological treatment for selected chronic pain conditions. They included 233
 40 RCTs (31 new to this update). Many were small ($N < 70$), and evidence beyond 12 months
 41 after treatment completion was sparse. The most common comparison was with usual care.
 42 Evidence on harms was limited, with no evidence suggesting increased risk for serious

1 treatment-related harms for any intervention. Effect sizes were generally small for function
 2 and pain. For chronic neck pain they found the following relative to exercise: Exercise in
 3 general improved function long term, and combination exercise improved function and
 4 pain both short and long term compared with usual care (SOE: low) and compared with
 5 acetaminophen, Pilates improved both function and pain (SOE: low).

6
 7 Lin et al. (2021) evaluated the effects of sling exercise on pain intensity, disability, and
 8 health-related quality of life in adults with neck pain in a review. Eleven randomized
 9 controlled trials were included ($n = 595$). The mean total PEDro score was 4.64 (SD =
 10 1.21) of 10, which indicated a fair methodological quality. The intervention groups showed
 11 significant improvements in pain intensity immediately postintervention compared with
 12 the control groups. No significant effects were found for disability, cervical range of
 13 motion, and health-related quality of life. However, sensitivity analyses revealed
 14 significant short-term improvements in pain intensity, disability, and cervical range of
 15 motion and sustained effects on disability at intermediate-term follow-up. Authors
 16 concluded that sling exercise appears to be beneficial for improvements in pain intensity
 17 (moderate- to low-level evidence) among patients with neck pain. However, no definitive
 18 conclusion could be made regarding the effect of sling exercise for neck pain due to
 19 methodological limitations and high heterogeneity in the included studies.

20
 21 Espí-López et al. (2021) compared the effectiveness of two therapeutic exercise programs
 22 (i.e., cervical proprioception and cervical mobility) in reducing pain and disability in
 23 individuals with nonspecific neck pain. We further aimed to compare the effectiveness of
 24 the two treatments in improving pressure pain threshold, cervical range of motion and head
 25 repositioning accuracy. Forty-two participants diagnosed with nonspecific neck pain, aged
 26 18-65 years, were randomized to a cervical mobility group ($N.=22$) or a proprioception
 27 group ($N.=20$). The cervical mobility group combined a passive treatment and active
 28 mobility exercises, whereas the Proprioception group combined a passive treatment and
 29 proprioceptive exercises. Pain intensity, disability, pressure pain threshold, range of
 30 motion, and head repositioning accuracy were assessed at baseline and after 10 sessions.
 31 Pain intensity and disability significantly improved for both interventions, but such
 32 improvement was greater for pain intensity in the proprioception group than in the cervical
 33 mobility group. Pressure pain threshold, range of motion and head repositioning accuracy
 34 improved only in the proprioception group. Authors concluded that a program based on
 35 cervical proprioception exercises demonstrated to improve pain, disability, pressure pain
 36 threshold, range of motion and head repositioning accuracy in patients with nonspecific
 37 neck pain. However, a program based on cervical mobility exercises only showed to
 38 improve pain intensity and disability, while such improvement was not clinically relevant.

39
 40 Chrcanovic et al. (2021) evaluated the effect of exercise therapy in patients with Whiplash-
 41 Associated Disorders for the improvement of neck pain and neck disability, compared with
 42 other therapeutic interventions, placebo interventions, no treatment, or waiting list. The

1 search identified 4,103 articles. After removal of duplicates, screening of 2,921 abstracts
2 and full text assessment of 100 articles, 27 articles that reported data for 2,127 patients
3 were included. The included articles evaluated the effect of exercise therapy on neck pain,
4 neck disability or other outcome measures and indicated some positive effects from
5 exercise, but many studies lacked control groups not receiving active treatment. Studies on
6 exercise that could be included in the random-effect meta-analysis showed significant
7 short-term effects on neck pain and medium-term effects on neck disability. Authors
8 concluded that despite a large number of articles published in the area of exercise therapy
9 and Whiplash-Associated Disorders, the current evidence base is weak. The results from
10 the present review with meta-analysis suggests that exercise therapy may provide
11 additional effect for improvement of neck pain and disability in patients with Whiplash-
12 Associated Disorders.

13
14 Ouellet et al. (2021) compared the efficacy of region-specific exercises to general exercises
15 approaches for adults with spinal or peripheral musculoskeletal disorders (MSKDs).
16 Randomized control trials (RCTs) on the efficacy of region-specific exercises compared to
17 general exercises approaches for adults with various MSKDs. Based on low-quality
18 evidence in the short-term and very low-quality in the mid- and long-term, there were no
19 statistically significant differences between region-specific and general exercises in terms
20 of pain and disability reductions for adults with spinal disorders or knee OA. Secondary
21 analyses for pain reduction in the short-term for neck or low back disorders did not report
22 any statistically significant differences according to very low- to low-quality of evidence.
23 In a secondary study, Daher et al. (2022) sought to identify subgroups of patients in the
24 combined exercises group most likely to benefit from the intervention. Sixty-nine patients
25 were included. The original trial was conducted in multiple physical therapy outpatient
26 clinics twice a week for 6 weeks; follow-up was 6 months after assignment. The primary
27 outcome was the therapeutic success rate (Global Rating of Change Score $\geq +5$, "quite a
28 bit better") after 6 weeks of training and at the 6-month follow-up. Candidate predictors
29 from patients' medical history and physical examination were selected for univariable
30 regression analysis to determine their association with treatment response status.
31 Multivariable logistic regression analysis was used to derive preliminary clinical prediction
32 rules. The clinical prediction rule contained 3 predictor variables: (1) symptom duration ≤ 6
33 months, (2) neck flexor endurance ≥ 18 seconds, and (3) absence of referred pain. The pre-
34 test probability of success was 61.0% in the short term and 77.0% in the long term. The
35 post-test probability of success for patients with at least 2 of the 3 predictor variables was
36 84.0% in the short term and 87.0% in the long term; such patients will likely benefit from
37 this program. Authors concluded that a simple 3-item assessment, derived from easily
38 obtainable baseline data, can identify patients with NP who may respond best to combined
39 aerobic and neck-specific exercises. Validation is required before clinical
40 recommendation.

1 Villanueva-Ruiz et al. (2022) compared the effectiveness of specific neck exercises (SNE)
2 with that of alternative exercise interventions (AEI) for reducing pain and disability in
3 people with nonspecific neck (NSNP) and to assess whether the effectiveness of SNE is
4 increased when the exercises are tailored and provided to patients with evidence of motor
5 control dysfunction. Twelve studies were included. Meta-analysis revealed greater
6 effectiveness of SNE in the short to medium term for reducing pain and disability but no
7 differences in the long term for pain and disability, although evidence was limited for the
8 latter. The effectiveness of SNE was not superior in studies that included only participants
9 with motor control dysfunction or when exercises were tailored to each participant.
10 Overall, the studies were of low quality. Authors concluded that the preferential use of
11 SNE may be recommended to achieve better short- to medium-term outcomes, although
12 the low quality of evidence affects the certainty of these findings. Currently used strategies
13 for selecting patients and tailoring SNE are not supported by the evidence and therefore
14 cannot be recommended for clinical practice. Evidence suggests SNE are more effective
15 than other forms of exercise, although evidence is overall of low quality. Use of the
16 craniocervical flexion test in isolation to select participants and/or tailor SNE cannot be
17 recommended.

18
19 Garzonio et al. (2022) assessed the effectiveness of specific exercises that recruit the deep
20 cervical muscles compared to other types of exercises or interventions and minimal or no
21 treatment. The review identified a total of 2397 records. Sixteen articles were included in
22 the qualitative synthesis, and 9 studies were included in the meta-analysis. The pooled
23 results found moderate- to very low-quality evidence that deep cervical muscle exercise
24 protocols are not superior to other types of active exercises in reducing the intensity of pain
25 in people with NSNP. Studies not included in the meta-analysis suggest that specific
26 exercises induce better effects that are superior to those of nontreatment with clinically
27 relevant results. There has been no consensus on exercise type and dosage for the
28 management of NSNP. This study shows that exercises are a useful tool and that the effect
29 of an exercise program that recruits deep cervical muscles seems to be comparable to the
30 effect of other types of active exercises on pain intensity reduction. Ireland et al. (2022)
31 systematically reviewed the literature investigating the relationship between participation
32 in exercise intended to improve fitness or sport and the prevalence of non-specific neck
33 pain in adults. A secondary objective evaluated if exercise characteristics (frequency, and
34 total duration of weekly exercise) impacted any observed relationship between this form
35 of exercise and neck pain prevalence. Studies were deemed eligible if they investigated the
36 relationship between exercise participation and prevalence of non-specific neck pain. Due
37 to heterogeneity of characteristics in the included studies, a meta-analysis was not deemed
38 feasible. Data were synthesised using narrative synthesis with subgroup analysis of
39 exercise themes including frequency, and total weekly duration. Fair to good quality
40 evidence from eight studies indicated that regular participation in exercise intended for
41 fitness or sport was associated with a reduced prevalence of neck pain in adults. Three
42 cross-sectional studies reported a positive relationship between greater weekly exercise

1 duration and reduced neck pain prevalence. Authors concluded that the results of this
2 review provide preliminary evidence of a potential protective effect of participation in
3 exercise intended for fitness or sport on the prevalence of non-specific neck pain in the
4 community. This protective relationship appeared to be stronger when exercise was
5 undertaken for a greater total weekly duration.

6
7 Hernandez-Lucas et al., (2022) determined if the combination of exercise plus education is
8 more effective for the prevention of non-specific back pain than usual medical care in a
9 systematic review with meta-analysis. A total of 4 randomized controlled trials were
10 selected. The meta-analysis showed statistically significant differences in the pain intensity
11 and in disability. Authors concluded that interventions combining exercise and education
12 seem to have a greater preventive effect on non-specific back pain than usual medical care.

13
14 Yang et al. (2022) evaluated the effects of isometric training interventions on the treatment
15 of patients with neck pain in a meta-analysis. The meta-analysis results showed that
16 isometric training can reduce visual analogue scale scores of patients' [weighted mean
17 difference; decrease patients neck disability index score, isometric training was better than
18 the control group; in improving patients' motion of the sagittal plane] weighted mean
19 difference, coronal plane, horizontal plane, isometric training was superior to the control
20 group. More than 20 isometric training interventions had more significant effects on visual
21 analogue scale and range of motion. And isometric training for more than 8 weeks had
22 more significant effects on the visual analogue scale and neck disability index scores.
23 Authors concluded that isometric training has significant effects on relieving neck pain,
24 improving neck dysfunction, and improving joint mobility. However, the two indicators of
25 visual analogue scale and neck disability index had more influential factors; the sample
26 size of most studies was relatively small, and the intervention measures in the control group
27 were relatively simple.

28
29 Senarath et al. (2023) evaluated the exercise-induced hypoalgesic (EIH) effects of different
30 types of physical exercise in individuals with neck pain. EIH is characterized by increased
31 pain threshold, pain tolerance, and/or decreased sensitivity to painful stimuli or
32 unpleasantness, which may last up to 30 min after a single bout of exercise. Eleven articles
33 were included in this review; nine with low risk of bias and two with some concerns about
34 the risk of bias. Three studies with chronic whiplash-associated disorders (WAD) were
35 included in the meta-analysis with results demonstrating that isometric exercise had a
36 larger EIH effect at the local testing site compared with submaximal aerobic exercises,
37 submaximal aerobic and isometric exercises had equal EIH effects at the remote testing
38 site, and submaximal aerobic exercises exerted comparably larger EIH effect at the remote
39 testing site than local testing site. The certainty of evidence (GRADE) for these analyses
40 was low to very low. According to the descriptive analysis of the studies of chronic
41 nonspecific neck pain, isometric and range of motion (ROM) exercises have shown EIH
42 effects. Active stretching exercises have illustrated contradictory effects. Authors

1 concluded that isometric and ROM exercises exerted hypoalgesia at local and remote sites.
 2 A larger EIH effect following submaximal aerobic exercises was exerted at the remote
 3 testing site compared with the local site.

5 **PRACTITIONER SCOPE AND TRAINING**

6 Practitioners should practice only in the areas in which they are competent based on their
 7 education, training and experience. Levels of education, experience, and proficiency may
 8 vary among individual practitioners. It is ethically and legally incumbent on a practitioner
 9 to determine where they have the knowledge and skills necessary to perform such services
 10 and whether the services are within their scope of practice.

11
 12 It is best practice for the practitioner to appropriately render services to a patient only if
 13 they are trained, equally skilled, and adequately competent to deliver a service compared
 14 to others trained to perform the same procedure. If the service would be most competently
 15 delivered by another health care practitioner who has more skill and training, it would be
 16 best practice to refer the patient to the more expert practitioner

17
 18 Best practice can be defined as a clinical, scientific, or professional technique, method, or
 19 process that is typically evidence-based and consensus driven and is recognized by a
 20 majority of professionals in a particular field as more effective at delivering a particular
 21 outcome than any other practice (Joint Commission International Accreditation Standards
 22 for Hospitals, 2020).

23
 24 Depending on the practitioner’s scope of practice, training, and experience, a member’s
 25 condition and/or symptoms during examination or the course of treatment may indicate the
 26 need for referral to another practitioner or even emergency care. In such cases it is prudent
 27 for the practitioner to refer the member for appropriate co-management (e.g., to their
 28 primary care physician) or if immediate emergency care is warranted, to contact 911 as
 29 appropriate. See the *Managing Medical Emergencies (CPG 159 – S)* clinical practice
 30 guideline for information.

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