Clinical Practice Guideline: Clinical Guidelines and Criteria

Date of Implementation: February 9, 2006

Product: Specialty

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American Specialty Health – Specialty (ASH) is charged, through its role as a health plan, to:

- Evaluate current peer-reviewed research literature, generally accepted standards of practice, and existing practice parameters relevant to services offered by the specialties represented by ASH;
- Develop clinical practice guidelines for these diagnostic and treatment planning practices;
- Obtain initial and annual review and approval of the clinical practice guidelines by ASH's clinical committees, consisting of practicing, contracted clinicians;
- Implement clinical practice guidelines within ASH's credentialing, clinical services, and clinical performance programs; and
- Manage practitioner compliance with these clinical practice guidelines and criteria.

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ASH defines generally accepted standards of practice as those based on peer-reviewed, published research, and the educational standards accepted by the majority of the profession's educational institutions that are core to the profession. Practices and protocols that are incorporated into baseline education, competency training, and certification or licensure testing requirements of the profession's regulators (e.g., national and state boards and/or certifying entities) are also considered contributory to generally accepted standards of practice. The following definitions are applied:

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Generally Accepted Standards of Medical Practice:

Generally accepted standards of medical practice refer to standards that are based on **Credible Scientific Evidence** published in peer-reviewed **Medical Literature** generally recognized by the relevant medical community¹, practitioner and **Healthcare Provider Specialty Society** recommendations, and the views of practitioner and Healthcare Providers practicing in relevant clinical areas and any other relevant factors.

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Credible Scientific Evidence:

Credible Scientific Evidence is clinically relevant scientific information used to support the diagnosis or treatment of a member that: meets industry standard research quality criteria, is

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¹ The term Medical Community as used in ASH policy means that body of appropriately credentialed healthcare providers who engage in clinical practice, academic research, professional education, and clinical administration within the scope of the applicable clinical guidelines.

adopted as credible by an ASH clinical peer review committee, and has been published in an acceptable peer reviewed clinical science resource.

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Medical Literature:

Medical Literature is clinically relevant clinical science information published in an acceptable peer reviewed clinical science resource.

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Healthcare Provider Specialty Society:

A Healthcare Provider Specialty Society is a society of specialty practitioners that represents a significant number of practicing practitioners or academic or clinical research institutions for that specialty.

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ASH maintains a Clinical Services Program and a Quality Improvement Program in accordance with nationally recognized health care accreditation organization standards, client delegation requirements, and applicable state and federal laws and regulations. ASH verifies Covered Services are Medically Necessary Services through its Clinical Services Program. ASH evaluates the quality of services through its Quality Improvement Program in order to ensure the delivery of safe and clinically effective services to members. Practitioners participate in these programs by providing the necessary clinical information to support the medical necessity of services and by documenting and demonstrating clinical performance in accordance with professionally recognized standards of practice. Selected credentialed practitioners also participate on clinical peer review committees responsible for review and approval of clinical policy, as well as credentialing, quality management, and member grievance decisions.

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Clinical decisions are made by ASH in support of its Clinical Services Program and Quality Improvement Program and in accordance with the guidelines and criteria described in its policies and Clinical Practice Guidelines (CPGs), including but not limited to:

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| Clinical Practice Guidelines | | |
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| CPG 1 | X-Ray Guidelines | |
| CPG 2 | Practice Parameters and Review Criteria | |
| CPG 3 | Quality Patient Management | |
| CPG 12 | Medical Necessity Decision Assist Guideline for Rehabilitative Care | |
| CPG 102 | Radiographic Quality and Safety Parameters | |
| CPG 110 | Medical Record Maintenance and Documentation Practices | |
| CPG 111 | Patient Assessments: Medical Necessity Decision Assist Guideline for Evaluations, Re-evaluations and Consultations | |

| Clinical Practice Guidelines | | |
|------------------------------|---|--|
| CPG 121 | Passive Physiotherapy Modalities | |
| CPG 135 | Physical Therapy Medical Policy/Guidelines | |
| CPG 155 | Occupational Therapy Medical Policy/Guidelines | |
| CPG 156 | Wound Care | |
| CPG 157 | Lymphedema | |
| CPG 165 | Autism Spectrum Disorder (ASD) – Outpatient Rehabilitation | |
| CPG 166 | Speech-Language Pathology/Speech Therapy Guidelines | |
| CPG 264 | Acupuncture Services Medical Policy/Guideline | |
| CPG 278 | Chiropractic Services Medical Policy/Guideline | |
| CPG 285 | Spinal Manipulative Therapy (SMT) for Musculoskeletal and Related Disorders | |

| Clinical Policies | |
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| UM 2 | Medical Necessity Review |
| UM 8 | Medical Necessity Definition |
| UM 9 | Clinical Performance System |
| UM 9 | Clinical Performance System – Physical Therapy/Occupational |
| PTOTST | Therapy/Speech Therapy |
| UM 10 | Use of Industry Standard Code Sets |
| QM 1 | Quality Improvement Program |
| QM 7 | Patient Safety - The Prevention, Recognition, and Management of Adverse Outcomes |
| QM 10 | Management of Urgent Clinical Concerns |
| QM 11 | Management of Suspected Abuse/Neglect Cases |
| QM 32 | Evidence Based Health Information Evaluation/Technology Assessment |

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ASH has also developed individual Clinical Practice Guidelines (CPGs) related to specific techniques, procedures, and technologies. These CPGs, as well as the policies and CPGs listed above, are available for review on the ASHLink.com website and/or available upon request.